#### April 12, 2004

TO: Waukesha County Circuit Court Judges
County Executive Daniel Finley
County Board Chairman James Dwyer
Members of the Judiciary and Law Enforcement Committee
District Court Administrator Mike Neimon
Legislative Policy Advisor Dave Krahn
District Attorney Paul Bucher
Sheriff Daniel Trawicki
Sheryl Gervasi, Deputy Director of State Courts
Robert Brick, State Court Director's Office
Clerk of Circuit Court Supervisors

FROM: Carolyn Evenson, Waukesha County Clerk of Circuit Court

RE: 2003 Annual Jury Report

I am pleased to submit to you the 2003 Waukesha County Annual Jury Report.

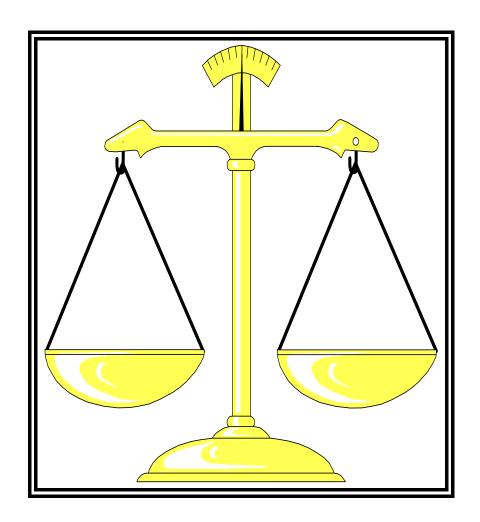
The report is a compilation of information on the jury selection process, quarterly and annual statistics on the jury usage and juror costs, information on jury trials by branch, Year 2003 jury accomplishments, juror responses to the juror exit questionnaires broken down by category, and key performance measures.

Juror complaints and suggestions are taken very seriously, and we continue our efforts to increase the percentage of jurors who respond to the exit questionnaire.

Our goal is to continually improve the quality, efficiency and cost-effectiveness of our jury system, and your comments and suggestions on the information in this report are welcomed.

Thank you!

# WAUKESHA COUNTY 2003 ANNUAL JURY REPORT



Respectfully submitted by:

CAROLYN T. EVENSON CLERK OF CIRCUIT COURT I am pleased to present the 2003 Waukesha County Jury Report. In addition to jury-related information and statistics, this report also includes a summary of juror comments.

The jury exit questionnaire was created for the purpose of improving service to the citizens of Waukesha County who are selected as potential jurors.

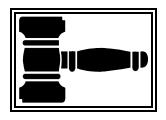
The Clerk of Circuit Court and the Judges evaluate juror comments, and efforts are made to implement necessary changes.

I am especially pleased to point out the significant jury-related accomplishments in 2003 described on page 1 of the report. Of particular significance was the development of an on-line juror questionnaire that was much more successful than we anticipated. I look forward to even greater usage and greater savings in 2004.

Collecting and maintaining various jury-related statistics has been beneficial to us in setting performance measures and addressing quality service and cost effectiveness. Please contact me if you have any questions or comments.

My thanks to Cheryl Gallo, Jury Coordinator, for compiling this report, and to Dave Kragenbrink for developing the online juror questionnaire and assisting with the transition to new CCAP jury functionality.

Carolyn T. Evenson, Clerk of Circuit Court



# OFFICE OF THE CLERK OF CIRCUIT COURT

# 2003 Annual Jury Report

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### 2003 Jury Accomplishments

In an effort to continually improve the jury experience for Waukesha County citizens, the following are some of the initiatives that were completed in 2003.

- Revisions were made to the jury questionnaire for the 2004-05 jury year.
- An online jury questionnaire was developed to provide a quick and efficient process for potential jurors and to save costs for postage-paid return envelopes. Nearly 8% of all jury questionnaires were received via the online option in the first year. We are pleased that CCAP developed a statewide online questionnaire for 2004 based on the process that Waukesha County developed.
- The Question and Answer sheet sent to prospective jurors with their juror qualification questionnaires was revised.
- Costs for soda for jurors were reduced by over \$900 in 2003 as a result of efforts to secure a new yendor.
- The jury information on the Circuit Court web page was updated and expanded.
- All jury rooms were provided with recycling bins.
- The term of service for jurors was reduced from one month to two weeks.
- The juror information brochure mailed with summons was revised to reflect the new two-week term.
- A process for sending out follow-up letters to jurors who do not return the jury questionnaire was developed and implemented. As a result, a total of 98% of questionnaires were returned for the jury year.
- We made the transition to using the CCAP summons to notify jurors of their jury service, which makes the process more efficient.
- New statistical charts were developed and the jury report streamlined.

### JURY SELECTION FOR YEAR END 6/30/03

The Waukesha County jury year runs from July 1 to June 30.

The annual selection of Waukesha County jurors begins when a specific number of records are requested from the Department of Transportation (DOT).

Total number of 2002/2003 records on Waukesha County DOT listing	306,922
Number of Waukesha County records provided by DOT	8,160
Number of records not loaded into the CCAP database for the following reasons:    -deceased, previous permanent excuse, four year disqualification, under the age of 18	1,801
The remaining jurors are sent a juror qualification questionnaire.	6,359

The table below shows the number of jurors qualified, summoned, and selected for the 2002/2003 jury year based on responses to the questionnaire.

2003 JURY STATISTICS										
	NUMBER	PERCENT	NUMBER	PERCENT						
Number of Qualification										
Questionnaires Sent	6359	100%								
Questionnaires Returned	6175	97%								
Qualified Jurors	4323	70%								
Jurors Who Received Summons	3272									
Jurors Ordered to Appear	2298									
Jurors Empaneled	1475									
Jurors Not Empaneled	823									
Jurors Not Required to Appear	1051									
Jurors Not Qualified to Serve	1852	30%								
Undeliverable*			633	11%						
Deceased**			35	1%						
Perm. Excused***			150	1%						
Disqualified****			1034	17%						
Questionnaires Not Returned	184	3%								

<sup>\*</sup>Questionnaires returned undeliverable by postal service-person moved, left no forwarding address.

<sup>\*\*</sup>Questionnaires returned with the potential juror being deceased.

<sup>\*\*\*</sup>Questionnaires returned with the potential juror being permanently excused by jury duty judge.

<sup>\*\*\*\*</sup>Questionnaires returned with the potential juror being disqualified due to statutory requirements. (Jurors are required to be a U.S. citizen, live in Waukesha County, be at least 18 years of age, understand the English language, if convicted of a felony has completed supervision.

# The Waukesha County Juror Demographic Report shows the demographic breakdown of the 6359 Waukesha County jurors.

### Juror Demographic Report Master List for Jury Year 0203\*

Race or Ethnicity	Number	Percentage		
African American	38	.59%		
American Indian or Alaskan Native	11	.17%		
Asian or Pacific Islander	89	.14%		
Caucasian	6063	95.34%		
Hispanic	152	2.39%		
Other	6	.09%		
Total	6359	100.00%		
Gender				
Female `	3192	50.19%		
Male	3167	49.81%		
Total	6359	100.00%		
Age				
0-17	0	.00%		
18-25	882	13.87%		
26-35	1011	15.89%		
36-50	2109	33.16%		
51-65	1419	22.31%		
66-99	926	14.55%		
Unknown	12	0.18%		
Total	6359	100.00%		

<sup>\*</sup>Jury Year 0203-July 1, 2002 thru June 30, 2003

### 2003 Quarterly and Annual Jury Usage Report

CIRCUIT COURT	1st	Quart	er	2nd	Quar	ter	3rd	Quart	ter	4th Quarter		Yea	r-to-D Total	ate	
DIVISIONS	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days	Held	Not Held	Days
CRIMINAL/TRAFFIC															
Felony	5	3	18	7	1	18	5	2	15	4	3	16	21	9	67
Misdemeanor	1	0	3	1	3	6	4	3	10	1	2	3	7	8	22
Criminal Traffic	1	0	2	3	1	6	2	1	4	0	1	1	6	3	13
Traffic Forfeiture	1	0	1	0	0	0	0	0	0	2	1	3	3	1	4
Ordinance Forfeiture	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Commitment of an	0	0	0	0	0	0	0	0	0	1	0	3			
Inmate (Sexual Predator)													1	0	3
Subtotal	8	3	24	11	5	30	11	6	29	8	7	26	38	21	109
CIVIL															
Large Claims	11	1	31	10	3	32	8	0	25	9	2	31	38	6	119
Small Claims	0	0	0	0	0	0	1	0	2	1	0	1	2	0	3
Inquest (GF Case)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	11	1	31	10	3	32	9	0	27	10	2	32	40	6	122
<u>FAMILY</u>															
Paternity	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PROBATE AND JUVENILE															
Mental Commitment	0	0	0	2	0	2	0	0	0	0	0	0	2	0	2
Juvenile	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Temporary Placement</b>	0	0	0	0	0	0	0	1	1	0	0	0	0	1	1
Subtotal	0	0	0	2	0	2	0	1	1	0	0	0	2	1	3
Grand Total	19	4	55	23	8	64	20	7	57	18	9	58	80	28	234
Total Trials														108	

#### **DEFINITIONS:**

 ${\bf HELD} \qquad \qquad {\bf The \ number \ of \ trials \ for \ which \ a \ panel \ of \ jurors \ was \ sworn-in \ and \ a \ finding \ was \ reached \ in}$ 

a case.

NOT HELD The number of trials for which a panel of jurors may or may not have been sworn, and the

case was concluded by settlement or mistrial.

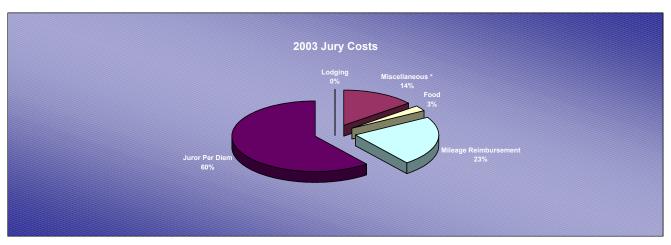
DAYS The total number of actual trial day(s). This includes the day on which a trial was scheduled

and/or every subsequent day thereafter until the trial was concluded.

### 2003 Summary of Jury Costs

<u>Item</u>	<u>Cost</u>
Lodging	\$0
Miscellaneous *	\$23,345
Food	\$4,372
Mileage Reimbursement	\$37,396
Juror Per Diem	\$100,362
Total	\$165,475

<sup>\*</sup> Miscellaneous includes civilian bailiff, beverages, postage, and printing. Does not include bailiff services provided by the Waukesha Sheriff's Department.

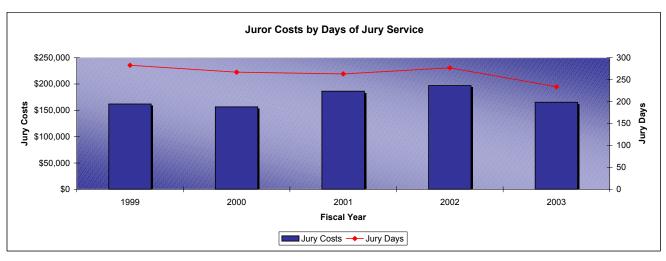


# 5-Year Summary of Juror Costs

<u>Year</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	2002	2003
Annual Cost (Juror Fee, Mileage, Food, Beverage, Lodging, Miscellaneous*)	\$162,111	\$156,762	\$186,508	\$197,138	\$165,475
Total Jury Days	283	267	263	277	234

<sup>\*</sup> Miscellaneous includes civilian bailiff, postage, and printing costs. Does not include costs for bailiff services provided by Waukesha Sheriff's Department.

NOTE: 2001 costs reflect an 11-day sequestered trial.



	Γ COURT		
( 12 1 1 1 1			

Case Types: Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic CA-Costs Assessed by Court

TR=Municipal Traffic FO=Municapal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment NCA-No Costs Assessed by Court

,	JURY TRIALS-CIRCUIT COURT BRANCH 1-JUDGE BOHREN-C/T											
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)					
	SCHEDULED	COURT CALLED	JAR	OF VOIR DIRE	NUMBER		COMMENTS					
01/28	8:30`	08:53	09:00	45 MIN	02TR5303	St. vs. Dawley	1					
02/25	08:30	08:35	08:45	1 HR	02CV0556	Hartland vs. Weber	2					
04/01	08:30	09:00			02CM1108	St. vs. Crawford	Settled-CA					
05/06	08:30	08:40	08:50	20 MIN	03CV46	Meno. Falls vs. Lubbad	1					
05/06	10:30	08:50			02CT2502	St. vs. Douyette	Settled-2nd trial for day					
05/20	08:30	08:47	08:50	3 HRS	02CF1068	St. vs. Kelly Ward	3					
06/10	08:30	08:40	08:50	1 HR	03CT154	St. vs. Warshauer	1					
06/24	08:30	10:30	10:40	1.25 HR	03CM0326	St. vs. Randhawa	2					
08/05	08:30	10:45			02CF1059	St. vs. Thompson	Settled-NCA					
09/16	08:30	08:32	08:45	1 HR	03CF0324	St. vs. Olson	2					
10/07	08:30	08:50	09:15	2 HRS	03CF051	St. vs. Cummings	3					
10/28	08:30	08:40	09:00	1 HR	02CM2642	St. vs. Blair	1					
12/09	08:30	08:35	08:50	3 HRS	03CF0520	St. vs. Austin	5					

JURY	/ TRIALS	S-CIRC	UIT C	COURT	BRANCI	H 2-JUDGE GEM	IPELER-C/T-CIVIL
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)
	SCHEDULED		JAR	OF VOIR	NUMBER		COMMENTS
		CALLED		DIRE			
01/07	08:30	NO CALL	08:50	1.25 HRS	01CF457	St. vs. Roozrokh	2
							Called 8:30 also/Settled
02/11	08:30	10:00			02CF42`	St. vs. Khatib	NCA
03/04	08:30	08:30			02CF975	St. vs. Kasmarek	Cancelled due to DA illness
04/15	08:30	08:40	09:00	1.75 HRS	02CF0975	St. vs. Kasmarek	2
04/29	08:30	09:00	09:10	1 HR	02CF1037	St. vs. Paulmier	1
05/20	08:30	09:15	09:30	1 HR	02CT0081	St. vs. Marek	2
08/19	08:30	09:00	09:15	1 HR	02CV1082	Troutman vs. Amr. Fam	2
09/23	08:30	08:45	08:55	1.5 HR	01CV649	Martin vs. Allstate	2-Judge Gram
10/28	08:30	09:55	10:00	1 HR	00CV364	Schwi. vs. Kohlm.	3
11/04	08:30	08:45	09:00	1 HR	02CV2763	Barajas vs. Amr. Fam.	2
12/09	08:30	08:35	08:40	1.5 HR	02CV507	Voelz vs. St. Farm	3

	JURY TRIALS-CIRCUIT COURT BRANCH 3-JUDGE RAMIREZ												
DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS						
							No trials during this time						

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	JURY TRIALS-CIRCUIT COURT BRANCH 4-JUDGE SNYDER											
DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS					
01/28	08:30	08:30	08:40	1 HR	02CF0944	St. vs. Sander	2					
02/18	08:30	08:37	08:45	1 HR	02CF413	St. vs. Stacey	1					
04/15	08:30	08:35	08:40	2 HR	02CF0922	St. vs. Mathers	2					
05/27	08:30	09:45			02CM3106	St. vs. Larson	Case Continued					
06/18	08:30	08:28	08:40	1 HR	03CM0268	St. vs. Bartelt	2 days-Hung Jury					
07/01	08:30	08:50			03CT0656	St. vs. Lebanowski	Settled-NCA					
07/31							Judge Snyder Retired					

	JURY TRIALS-CIRCUIT COURT BRANCH 4-JUDGE REILLY										
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)				
	SCHEDULED	COURT	JAR	OF VOIR	NUMBER		COMMENTS				
		CALLED		DIRE							
08/26	08:30	08:35	08:45	1 HR	02CF0906	St. vs. LaFave	1				
08/27	08:30	08:45			03CM892	St. vs. Shurpit	Settled-NCA				
09/03	08:30	09:00			03CM657	St. vs. Diab	Settled-CA				
							Refusal hrg. before/Settled				
11/04	08:30	12:30	`		03TR2020	Ct. vs. Haust	Judge spoke to jurors-NCA				
							Settled/Judge spoke to				
11/12	08:30	08:45			03CT1606	St. vs. Muckerheide	jurors-NCA				
11/18	08:30	08:32	08:45	1.5 HRS	03CF115	St. vs. Hibl	Mistrial @ 10:45 a.m.				

J	URY TRI	ALS-CI	RCUIT	COU	RT BRAI	NCH 5-JUDGE DI	REYFUS-CIVIL
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)
	SCHEDULED	COURT	JAR	OF VOIR	NUMBER		COMMENTS
		CALLED		DIRE			
02/04	08:30	09:50	10:00	2 HRS	01CV610	Barton vs. Weissgerber	3
03/11	08:30	09:10	09:20	1 HR	02CV20	Towne vs. IKO	1-Mistrial
03/25	01:30	02:10	02:20	1 HR	01CV1243	WI Transfer vs Sears	4
							7-Defendants dismissed
							after testimony and before
04/08	08:30	08:50	09:05	2 HRS	01CV283	Yamat vs. Andrews	deliberations
05/13	08:30	09:10	09:20	2.5 HRS	01CV1120	Buyatt vs. Metro.	2
							*Settled-contacted jurors by
							phone to not appear/8
05/20	01:30	*9:45			01CV1471	Ranieri vs. Morehart	appeared-NCA
06/10	08:30	09:40	09:50	1 HR	01CV1179	O'Neill vs. Koepp	2
06/18	08:30	09:30	09:50	1.25 HR	01CV2474	Eddy vs. Doerfler	2
06/24	08:30	09:10	09:20	2 HRS	01CV1898	Metal Mart vs. Steger	4
08/05	08:30	11:15	11:20	1.5 HRS	01CV2909	Wille vs. Quackenbush	3-Motions heard before
09/09	09:00	09:15	09:20	1 HR	02SC3538	Stelter vs. Nicoletopoulos	2
10/28	08:30	10:15	10:30	2 HRS	02CV1708	Mews vs. Beaster	4
11/18	08:30	09:30			02CV674	Zach vs.Politoski	Settled-NCA

Case Types: Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic CA-Costs Assessed by Court

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J	JURY TRIALS-CIRCUIT COURT BRANCH 6-JUDGE HAUGHNEY-C/T										
DATE	TIME SCHEDULE D	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS				
01/21	08:30	08:40	08:45	4 HRS	02CF373	St. vs. Radloff	4				
02/11	10:30	11:10	11:15	2.5 HRS	02CT1541	St. vs. Leszczynski	2				
03/04	08:30	08:45	08:50	2 HRS	02CM913	St. vs. Vincent	3				
04/01	08:30	08:50	09:00	2.5 HRS	02CF0412	St. vs. Steven Hyvare	3				
04/30	08:45	09:30	09:40	1 HR	02CT2366	St. vs. Gorsege	1				
06/10	08:30	08:45	08:50	2.5 HRS	02CF1249	St. Vs. Schweiner	3				
09/23	08:30	09:10	09:15	1 HR	02CV1100	Gardner vs. Bruini	2				
09/30	08:30	08:40	08:50	1.2 HRS	02CV914	Werns vs. Motion	6				
11/04	08:30	08:35	08:45	40 MIN	03CV0332	Mesterhazy vs. Belman	2				
11/11	08:30	08:35	08:50	40 MIN	02CV2884	Dechene vs. Allstate	2				

	JURY TRIALS-CIRCUIT COURT BRANCH 7-JUDGE DAVIS-CIVIL										
DATE TIME TIME OUT OF LENGTH CASE CASE NAME LENGTH OF TRIAL COMMENTS											
	D	CALLED		DIRE							
02/19	08:30	08:30	08:45	2 HRS	00CV142	Ripple vs. R.F. Tech.	5				
03/11	08:30	08:30	08:45	1 HR	02CV43	Reynolds vs. Foster	3				
03/18	08:30	08:30	08:45	1 HR	99CV1600	Industry vs. Hillsman	2				
08/01											

	JURY TRIALS-CIRCUIT COURT BRANCH 8-JUDGE KIEFFER-C/T									
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)			
	SCHEDULE	COURT	JAR	OF VOIR	NUMBER		COMMENTS			
	D	CALLED		DIRE						
01/21	08:30	08:50	09:00	2 HRS	02CF107	St. vs. Kelly Pfau	2-Mistrial			
02/11	08:30	08:30	08:45	2 HRS	01CF1028	St. vs. Totten	5			
04/01	08:30	09:00			02CF717	St. vs. Peterson	Settled-CA			
04/08	08:30	08:35	08:45	35 MIN	02CV2385	Pew. Vs. Stanwick	1			
04/29	08:30	08:45	08:55	1.5 HRS	02CF1301	St. vs. Amarjeet Lotey	3			
07/01	08:30	08:30	08:40	45 MIN	02CT2348	St. vs. Costello	1			
07/15	08:30	08:30	08:45	55 MIN	03CM271	St. vs. Haack	2			
07/29	08:30	08:35	08:45	1.2 HRS	02CM2743	St. vs. Goodson	2			
08/19	08:30	08:35	08:45	1.5 HRS	03CF194	St. vs. Magill	3			
							Settled after jury sworn (11:30			
09/23	08:30	08:30	08:45	1.5 HRS	02CF1284	St. vs. Barnhill	a.m.)			
11/04	08:30	08:30	08:45	1.2 HRS	03CF766	St. vs. Waldron	2			
12/02	08:30	08:45	08:50	40 MIN	03TR8676	New Berlin vs. McKean	1			
							Settled-Jurors held for			
12/09	08:30	09:15			03CM2327	St. vs. Borak	possible use in Br. 1			
12/16	08:30	09:50	09:55	1 HR	03CF491	St. vs. Shields	2-Settled on 2nd day			

Case Types:

Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic

CA-Costs Assessed by Court

TR=Municipal Traffic FO=Municapal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment

NCA-No Costs Assessed by Court

	The management of the model of										
	JURY TRIALS-CIRCUIT COURT BRANCH 9-JUDGE HASSIN-CIVIL										
DATE	TIME SCHEDULED	TIME COURT CALLED	OUT OF JAR	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS				
01/28	08:30	08:35	08:45	45 MIN	01CV1714	Hoell vs. Allstate	1				
02/11	08:30	08:38	08:45	1 HR	00CV1679	Blackhawk vs. Fiserv	4				
03/18	08:30	08:35	08:45	1.2 HRS	02CV114	Camacho vs. Jasinski	2				
04/08	08:30	08:45	08:55	50 MIN	01CV1351	Alswager vs. Roundy's	2				
04/15	08:30	08:42	08:50	45 MIN	02CV488	Bus. Consult. Vs. Granite	1				
05/06	08:30	08:50	09:00	1.5 HRS	01CV1223	St. John's vs. Boesch	6-Settled on 6th day				
06/24	08:30	08:45	08:55	45 MIN	00CV981	Zuniga vs. Joerres	1				
07/15	08:30	08:40	08:50	2 HRS	01CV630	Pierre vs. Schmidt	6				
09/16	08:30	08:30	08:45	1.5 HRS	03CM1102	St. vs. Quinlan	1				
10/21	08:30	09:05	09:15	2 HRS	01CV2576	Lit. Publishing vs. Karides	8				
11/11	08:30	08:45	08:55	1.2 HRS	03CF0677	St. vs. Wapp	2				
11/18	08:30	08:35	09:45		02CM2145	St. vs. Adams	Settled-NCA				
12/02	08:30	08:45	08:55	50 MIN	02TR8504	Ct. vs. Damuth	1				

URY	TRIALS-	CIRCUI <sup>*</sup>	T COL	IRT BF	RANCH	10-JUDGE VANDE	<b>EWATER-JUVENILE</b>
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)
	SCHEDULED	COURT	JAR	OF VOIR	NUMBER	07.02.17.11.12	COMMENTS
		CALLED		DIRE			33111121413
06/25	08:30	08:50	09:00	1.5 HRS	03ME520	In the Interest of : Voit	1
08/20	08:30	08:50			03TP23	Juvenile Matter	Settled-NCA

JL	JURY TRIALS-CIRCUIT COURT BRANCH 11-JUDGE MAWDSLEY-CIVIL										
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)				
	SCHEDULED	COURT	JAR	OF VOIR	NUMBER		COMMENTS				
		CALLED		DIRE							
01/21	08:30	09:10	09:15	40 MIN	00CV2017	Bogan vs. Southeastern	2				
02/18	08:30	08:45	08:50	2 HRS	02CV55	Heil vs. Amer. Fam	2				
06/24	08:30	08:45	08:50	1.5 HRS	02CV578	Deeken vs. Stone	2				
07/15	08:30	09:00	09:10	45 MIN	02CV58	Wilson vs. Ducati	2				
08/27	08:30	08:35	08:45	1.2 HRS	02CV1858	Mahnke vs. Murphy	2				
10/22	08:30	08:45	08:55	50 MIN	01CV2340	Tiley vs. Menard	1				
10/28	08:30	08:45	08:50	25 MIN	03SC4212	Metro. Assoc. vs. Cota	1				
11/28	08:30	08:45	08:55	1 HR	01CV2976	Iljazi vs. West Amer. Ins.	3-Jury Deadlocked				
12/16	08:30	09:05	09:15	40 MIN	02CV2133	Marine Bank vs. Brannon	2				

Case Types: Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic CA-Costs Assessed by Court

TR=Municipal Traffic FO=Municapal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment NCA-No Costs Assessed by Court

,	JURY TRIALS-CIRCUIT COURT BRANCH 12-JUDGE FOSTER-C/T										
DATE	TIME	TIME	OUT OF	LENGTH	CASE	CASE NAME	LENGTH OF TRIAL (days)				
	SCHEDULED	COURT	JAR	OF VOIR	NUMBER		COMMENTS				
		CALLED		DIRE							
04/08	08:30	08:55	09:00	1.5 HRS	03ME219	In the Interest: Kmichik	1-Judge Schumann				
08/12	08:30	08:35	09:15	3 HRS	03CF125	St. vs. Loeser	2-Computer system went				
							down and unable to print				
08/19	08:30	08:45	08:55	1.5 HRS	03CM112	St. vs. Younk	2				
09/02	09:15	10:50	11:00	1.5 HRS	02CT1317	St. vs. Imme	2-Motions heard/delays				
							Settled-NCA Judge spoke to				
09/24	10:30	11:30			03CM1574	St. vs. Grillo	jurors				
09/30	08:30	09:10	09:20	3 HRS	03CF26	St. vs. Kalwitz	5				
10/28	08:30	09:40	09:45	4 HRS	02CI1	St. vs. Rigsby	3				
11/19	09:45	10:05	10:10	1.7 HRS	03CF176	St. vs. Kurta	Hung jury				

# EXIT QUESTIONNAIRE SURVEY JANUARY-DECEMBER, 2003

The following is a review of responses to exit questionnaires received from those jurors who were summoned and appeared during 2003.

Number of jurors who appeared at least once during 2003 1981

Number of questionnaires received: 621

#### Administrative issues identified in juror questionnaires:

\*\*\*During the year 2003, we received 14 comments from jurors that were concerned about their safety and the lack of security in the building, 5 comments regarding the low pay for jury duty, and 4 comments that employers should be required to pay their employees while they are on jury duty. There were 21 comments that the length of service (one month) was too long, but after July 1, when the length of service was changed to two weeks, we received 1 comment that the length of service was still too long. There were 14 comments requesting fresh brewed coffee and 15 comments regarding requests for free lunch or for snacks to be provided. There were also 28 comments regarding what a great experience jury duty was and how glad they were to be here.

I would like to serve again on an optional basis, where I get to pick the time. Possibly, when we are picked, we get to volunteer anytime there is an opening in the next year or then have it mandatory after one year.

Shelf or cup holders in jury box. We had to set water cups on floor.

Need a bigger sign to Room C-G6.

It was an interesting experience, but I feel with the delays and sporadic hours it was too long. Not knowing when you were finishing for the day was frustrating. Being expected to make arrangements for a month was inconvenient. Serving on more than one trial in a month is excessive and unrealistic. I hope some amendments are made to this system before I am called to serve again.

This is the 2nd time in 10 years I have been called for jury duty. I would think in this big county there would be other people you could call. My husband and I have been called 4 times between us.

Should have a TV or radio in jury room to pass the time between being in the courtroom.

The table in the jury room only seats eight people-it would have been nice if all twelve of us were able to fit around it comfortable. Thank you for providing soda, canned or bottled juice would be a great addition to the selection.

Some kind of snacks should be provided in the jury room if you are there more than a day. The jurors should have a place to put a drink. Everyone is provided with water in the courtroom except the jurors.

It is now always easy to hear. Portable microphones might help when witnesses are called to an exhibit for testimony.

If it is known that all trials have been settled prior to 5 pm on the day before the trial, it would help to put this on the jury line ASAP, then there would be more time to schedule appointments for the week.

You should use people that are unemployed for jury duty.

Jury should be given ice water like all other people in court.

This was the worst experience of my entire life and this was the second time I have had to do this. I don't ever, ever want to be a part of this again. The treatment by all was great except for the people on the trial. The most forceful people make you vote against what you really think. People are too quick to judge and assume guilt before the trial starts, as was admitted by people of the jury. I hate this. No one was open-minded.

Please, please get recycling bins in the jury room. Throwing away all the aluminum cans is repulsive.

I was very impressed with the facilities and the people. The bailiff was fantastic. One thing that would be nice would be a snack bar with chips and doughnuts and /or fruit.

Jurors should be compensated the same as their job or profession. My major problem is inadequate compensation. Everyone who is involved in the judicial process, except the jurors, makes their normal salary. Both litigants pay the witnesses. The system should be changed so the litigants also pay the jurors their normal salary. The extra expense may discourage frivolous lawsuits. I do not get paid when I do not work.

Once sworn in as juror, there should be a separate number to call if unable to make court date.

Donuts available for jury room.

One letter with specific dates would save stress, money and postage.

The size of the jury pool for this day (9/16) I felt was too large. There were 60 people for 2 trials. The likelyhood someone would get picked was slim, thus there was a lot of wasted time. It left me with a very disgruntled feeling.

I would have like to not have been excused from a jury that was expected to run through an additional week. I suggest in your literature that you be more clear that there is a possibility of being selected for a longer trial. If personal and business schedules need to be altered, more than one day is usually needed to do so.

Process seemed pretty painless. I appreciated the courtesy of rescheduling my duties. The assembly room was a little cramped but for the short time I was there it was fine. Everyone was polite, professional and friendly. Help was given when needed.

I was not picked on a jury. I would like to see jury time a little longer so more people would experience being on the jury.

I think there should be more to do, like more reading. A sofa should be put in the holding room.

The jury room was way too hot. It was 85 degrees.

I had to report before my 2nd and 4th graders were on the school bus. 8:15 a.m. is too early with school age children.

The pillars in Br. 5 are awkward. It's hard to see anyone and hard for anyone to see the jury.

It would be nice to have a food vending machine close by for the short breaks in the trial.

A drink holder in courtroom for each juror would be helpful. Bottled water would be wonderful.

Air fresheners for the restrooms would be great.

#### Court-related issues identified in juror questionnaires:

Judge was very personable and went out of his way for the jury. He was patient with policy and procedures. He kept us well informed even as far as to give us an explanation why attorneys made their selection of jurors.

I didn't actually have a chance to serve. I was looking forward to being involved with our judicial system and stayed to observe the trial. It was extremely interesting to watch. I hope I have the opportunity to sit on a jury in the future. A mistrial was declared in Judge Kieffer's courtroom and I was impressed how he took the time to explain to the jurors what happened. He answered any questions the jurors had. Anyone leaving his courtroom had to feel good that he is a judge!

I was impressed by the whole process-the judge(s) were very impressive both in their communication to the jurors and their control of the legalese!

I think they call too many jurors upstairs. I also heard a lot of people complain about being here. They should ask the question, "Who just does not want to be here?"

Judge Haughney conducted a professional trial. The jury was treated very well. Special thanks to our bailiff, Jennifer. She helped us to feel as comfortable as possible, given the content of the trial.

Judge Snyder did an excellent job explaining the jury selection process as well as the mechanics of the trial.

Overall, I think it was an enlightening experience. Judge Snyder made me feel really comfortable and the jurors greatly appreciated his talking with us after in the jury room when the trial was over. It was a great experience for me.

Very stressful in determining the verdict.

I served a half day with Judge Gempeler and a full day with Judge Haughney. I did not feel unsafe, threatened or intimidated at all. Everyone from the jury manager to the judges, including bailiffs and court personnel were very professional. Although I was not selected to an actual jury, it was a positive experience. I also realized that being part of the jury selection pool is a very important part of the process.

I feel honored to be able to serve my country as a juror. Although it was difficult for me to be away from work, my school totally supported my work needs. It was a 4 day pedophile trial which was graphic, sad and overwhelming, but handled very well. I felt that Judge Haughney maintained a respectful atmosphere, the bailiff, Jennifer was great. Again, after my experience, I still feel honored to have been able to serve. Also, I feel much better educated in the whole process.

We had more respect than I thought. Judge Snyder was so nice and helpful. The courtroom was very nice.

I wish we could have asked some questions to the witness.

Some of the banking terms were difficult to follow.

I felt Judge Hassin did an excellent job. He handled himself in a very professional manner and kept us well informed.

I found it interesting to be able to put a name to a face with the judges and to see how they explained the court proceedings to the potential jurors.

I think the jury should remain present during debates between the plaintiff and defense.

The bailiffs were great!! Made me feel very secure.

Judge Kieffer and his bailiff, Kim, were great!!

I was in Judge Davis's court. There were not enough potential jurors in the pool. The Judge was forced to make tough decisions on who to excuse or not. Some people were excused due to preplanned trips. This is a valid excuse, but I lost more in wages than I would have on a lost trip. There are people who would love to be on a jury and have understanding employers. The entire case I was on should have been done in less than one day. The attorneys wasted too much time duplicating testimony and asking useless questions. (February trial)

There was way too much waiting around. Judge says "5-10 minute break" and it ends up being one hour. Why do we have to get there by 8:30 a.m. If we don't even get in the courtroom until 10:00?

Judge Dreyfus was very friendly and knowledgeable. It was very hard to sit still all day, but he gave us enough breaks.

I was very upset that I was chosen to be on the jury after I had explained that my husband was out of the country and I was the only adult available to care for my daughter and high school age son. I was concerned that my attention would be divided. Never the less, I completed and enjoyed by tour of duty.

In Br. 5 courtroom, the pillars are a problem. No leg room in the jury box.

Being a juror on two trials, I think it is imperative for the jurors to submit questions to the judge to be answered by witnesses. The attorneys are so familiar with the case. I think they assume we know the facts or do not want us to know certain evidence in the trial that is necessary to reach a verdict.

I thought Judge Snyder was extremely nice to all of the 13 jurors. The bailiff was very accommodating also. My experience during this time was very comfortable.

Perhaps we could stand a minute, instead of saying "break for 2 minutes and that adds up to 15 minutes".

I was in Br. 5-Would like to have had clarification of the terms the lawyers used. I was terrified at first but I was glad to be a part of it at least once. The witnesses and attorneys should wear microphones. I would like to have had a few extra potty breaks. I am thankful when we couldn't deliberate that the judge took the time to explain.

Why is it necessary for the judge to announce the full name of the jury foreperson to the open court? If guilty, the defendant will know the name of the foreperson and could consider revengeful action against that foreperson.

I was in Judge Bohren's court (May, 2003)-I found the case upsetting. I haven't eaten much or slept much in three days due to the nature of the case. I found it fascinating to see first hand how the justice system works. It was so interesting to watch the attorneys and the judge do their jobs and I felt everyone was professional and courteous.

Judge Hassin expressed appreciation towards jurors, was respectful and kept mood lighter for jurors when appropriate.

Wally was the best part of my experience. I did not like the fact that the courthouse closed at 5:00 and I was kept until 8:30 and no one was there to walk to jurors to their cars across the street.

Could the jurors be screened before seeing the defendant?

I felt that biased jurors weren't always weeded out in the selection process. There are a few questions that I think were overlooked. I was in Judge Mawdsley's court.

I would have loved the opportunity to ask a few questions.

Br. 11-During the closing arguments it was hard to look at attorneys with the windows beyond. There was such a glare.

Why can't we use public restrooms in a building that we pay taxes to support?

The attorneys seemed very disorganized. I think things could have been done in a more timely fashion. Witnesses should be here even if it means being a day early, so as to speed things up for the jury so we can get back to work. After all, the jury is the only group of people losing on the deal. The lawyers and everyone else involved are making their normal wages. Judge Hassin was very personable, made things funny at times and seemed very appreciative of the jury.

Plaintiff's attorney needed to be more organized. Wasted a lot of time trying to find papers. Very repetitive in his questions.

I didn't like having to leave for set up of the x-ray machine and for lawyers to talk with the judge privately.

Attorneys should be careful not to nod or lead answers. Bailiff was especially comfortable and knowledgeable.

Judge Mawdsley really kept the trial moving and on schedule. Mike, the bailiff, was upbeat, friendly, and helpful.

I would have liked to serve on a case. This was the second time I have been called and was not selected. The courtroom should have better microphones so everyone could hear answers to judge's questions.

Judge Mawdsley conducted the trial with ease that transferred to the jurors. A real class act.

It was an interesting experience. I met a lot of nice people. Long waits to get called to go to the courtroom.

I didn't like the fact that the judge and lawyers could have notes, dates, info. Regarding the case, but they expected the plaintiff and defendant to use only their memory in a case that was years old.

I would have like to ask a question or two.

Our jury was able to submit our own questions to be asked by the judge and it was very helpful.

I feel the judges were very personable and considerate of jurors. In fact, more than I would have expected.

Our case was settled. Judge Foster took the time to explain the case to us. I thought that was good as we felt part of the process.

We were not allowed to read parts of the testimony that we had questions about while we were deliberating. We had some questions of our own that could have been answered.

Everyone was very helpful through out the two day trial. We were about to ask questions through the judge and it was very helpful. What impressed me the most was after the trial, Judge Foster spent about 45 minutes with the jurors to explain why things were done the way they were. We saw her as an organized and competent judge, but also as a nice and friendly person.

One hour for lunch not necessary, 30-45 minutes is sufficient.

Judge Gempeler did a very good job at explaining everything and made us very comfortable.

Attorney for the plaintiff was too repetitious. (Menard's case-10/22/03)

I felt strongly that the defendant should have been referred to Social Services for counseling at the time of his first arrest. I am aware that families often do not know how to deal with this type of behavior, sometimes simply not recognizing or being aware of the likelihood of escalation is ignored. I and many of the other jurors are hopeful that he will finally get proper and extensive treatment. (Rigsby Case)

My experience was very interesting and rewarding. Judge Hassin was great. I would do it again-I want Don's job!!

Jury selection for the sex offender was way too long. There must be a easier way.

Amount of waiting time before trial started in morning was excessive.

We had to wait several times in jury room without any information as to why, an hour one time. We had to be here at 8:30 a.m. and it is now 9:30 a.m. and we haven't even gone into the courtroom. Should have attorneys come in an hour early if necessary.

Excellent experience-Don, the bailiff, was very accommodating to our needs and wants.

Br. 2-I was very comfortable with the way things went. At first I was scared that I was picked but after it started, I thought it was fun and a great experience. If I could get paid to do this for a living, I would!!! The judge was cool!

I felt like I sat around a very long time.

My experience was generally good. Judge Foster in Br. 12 was excellent. Our 5 day trial was long, but someone has to do it. Courtroom jury seating was a little uncomfortable. We could have used a few short stretch breaks at times other than the full breaks.

Br. 12-This is my very first time in a jury call. I was pleased at the way we were treated with respect and dignity. The court and jury room were warm. I would liked to be able to write a short note telling the judge what changes I would like to have seen from the outcome of our verdict. (St. vs. Kalwitz)

Br. 6-The instructions given were rather confusing-required but not really clear.

Br. 6-Got stuck in the elevator with 15 people for 15 minutes-very bad!!

There was a rush to judgment based on emotion versus careful review of evidence and discussion before voting. Some guidance for deliberation might have been helpful.

Our bailiff could not have been better. He was there for us at all times and kept us well informed on all aspects. It was a pleasure to serve on a jury in Waukesha.

It was very interesting. I liked how Judge Mawdsley numbered the jurors to sit in the jury box.

Both Judge Kieffer and Haughney appeared to be fair and polite to all parties, making the jury duty comfortable. This was not my experience in Cook County, Illinois where I previously served.

I did have many questions I would have like to ask both the defendant and the plaintiff. It would have made it easier to reach my final decision. Our whole group would have been able to make our decision faster if we could have asked a few questions.

Mike, the bailiff, was very helpful with our questions and does an outstanding job in many ways. Keep him, he's a good one.

The restrictions put on the juror on how they must determine what is admissible as proof to make their decisions is ridiculously complicated and confused everyone.

I retired in November to make my life simpler. The emotional and psychological stress of the Austin trial made life more complicated than work ever was. It still stresses me. After the trial was over, I found myself watching to see if I was being followed. However, I never was followed. The defense 2 1/2 hour summation was self-defeating. It still troubles me that I do not know more about the law and how it applies to individual circumstances.

I was very naïve regarding jury duty. I felt I was provided all of the information I needed. It was given in a very professional manner without belittling my ignorance.

It's good to take a break every hour or so just to stretch the legs.

### General County issues identified in juror questionnaires:

The crosswalks should have stop signs, I cam close to being hit twice.

Food prices should be more affordable.

On-site child care would be greatly appreciated.

More stay at home moms would serve better if daycare would be provided.

#### Miscellaneous issues identified in juror questionnaires:

I am a very nervous person and felt a little scared before appearing. I now have been in a courtroom and was in a criminal jury selection. I know about the process of what it takes and the importance of being there in the courtroom. I feel it is an experience I will never forget.

The jury assembly room personnel were very polite, helpful, etc. They kept us informed the whole time and made the wait enjoyable. The judges were very nice and helpful. It was definitely an experience! It did seem the attorneys were looking more for a specific age range of jurors.

My jury experience was from Jan. 21-24. I felt that the court and bailiff were very accommodating to us. They worked very hard to see that we were warm enough during that very cold week. A special thanks to the clerk who baked for us on the last day. The judge also came and spoke with us after the trial and answered our questions. I found that very helpful.

I needed to be prepared for a substitute teacher for my class each day which is difficult. I would rather it be just specific dates but I'm not sure how you could manage that.

The jury assembly room orientation was very informative and professional.

I was scared of doing jury duty before but now I am more comfortable.

I want you to aware of the great efforts made by the court judge (Haughney) and bailiff (Jennifer) to keep all jurors comfortable during our case. We served on a four day trial and had some problems with the heat in the courtroom. Steps were taken to make the jury members comfortable with a portable heater. I also felt that the judge was considerate of the jury by offering numerous breaks for the jury. I served as a juror a few years ago in a different city. It paled in comparison to the excellent treatment and respect I received in Waukesha County last week. All things considered, jury duty was a pleasant experience.

I felt that it was an excellent experience, harder emotionally than I had anticipated, but an excellent learning experience. I was very impressed by the way the judge presided over the trial as well as the other employees involved in this courtroom.

I am very appreciative of the jury coordinator's understanding of my schedule conflicts and willingness to work with me. She made it possible for me to complete my schooling and personal business and fulfill my jury duty as well.

Reaffirmed my belief in the judicial system.

I was very disappointed at not being able to be on a jury. Would like to be considered again sooner than four years.

My experience was great due to the commitment and beliefs of the employees in the court system.

It was an enjoyable life experience. I felt good being able to impose justice and make a difference.

Being on a criminal case, It was much more stressful than I previously thought.

It was my first experience. I felt safe and well informed on a timely basis on the status of our time. Directions were very well done and it was a pleasant experience.

This was a very satisfying experience. It was an interesting case and my fellow jurors were a congenial and thoughtful group of people. I am truly grateful for our legal system and am proud to have a small part in it.

This was not bad other than the work inconvenience. In my opinion, Waukesha County does a good job with this.

The people of Waukesha County are very accommodating and efficient in informing and educating potential jurors. My experience was positive.

Although I did not get empanelled as a juror on a case, I thought everything was handled very professionally and with much courtesy and accommodation.

You have made many improvements since the last time I served. Your policy of having a set time (number of days and/or weeks) is most helpful. Facilities are better, jurors are more informed now. Keep up the good work.

Extremely surprised at the comfort of the jury assembly room and courteousness of the personnel there.

I didn't get selected. I volunteered and really wanted to serve. I hear of people not wanting to do this service. You should have a full time jury for unemployed people. I would do that for sure.

It is a privilege to be able to perform this task for my community although it was a long, difficult and emotional trial.

# **EXIT QUESTIONNAIRE PERFORMANCE MEASURES**

Breakdown of responses to the following question:

"After having served as a juror, what is your overall impression of Jury Service?"

### Performance Tracking

Month	# of Responses	Favorable	Unfavorable	More Favorable than before	Less Favorable than before	% of Responses Indicating Favorable or More Favorable than before	% of Responses Indicating Unfavorable or less Favorable than before
January	54	33	2	19	0	96%	4%
February	48	28	3	15	2	90%	10%
March	31	22	0	8	1	97%	3%
April	33	19	1	12	1	94%	6%
May	32	24	0	8	0	100%	0%
June	45	28	2	13	2	91%	9%
July	22	17	1	4	0	95%	5%
August	61	35	5	19	2	89%	11%
September	71	44	2	23	2	94%	6%
October	71	46	2	20	3	93%	7%
November	45	24	2	17	2	91%	9%
December	30	21	1	8	0	97%	3%
Total Year	543	341	21	166	15	94%	6%